# Montgomery + Airbnb



### Jillian Irvin / Public Policy Director/ July 14, 2016





# Whether an apartment for a night,

-5.

100



# a castle for a week,





# or a villa for a month,



intere cood

# Airbnb connects people to unique travel experiences.

4 4



# Airbnb is a global community



# Tonight around the world, 400,000 people are staying in a home shared by an Airbnb host.





### TOTAL HOMES ON AIRBNB

# 12 Millon



### CITIES

# BAK

### COUNTRIES









### co:NYC

DIVY

MOSAIC

Farmigo



TIMEREPUBLIK

Vayable

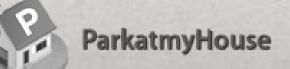


OUISHARE

Chegg

Qcouchsurfing









# and a part of the growing sharing economy.



A carpooling.com

**COLLABORATIVE** CONSUMPTION

Getaround GREENLISPACES

Side car SKILLSHARE SHAReable

Bla Bla Car ZOOKAL

ebay LiQUIDSPACE" KICKSTARTER 



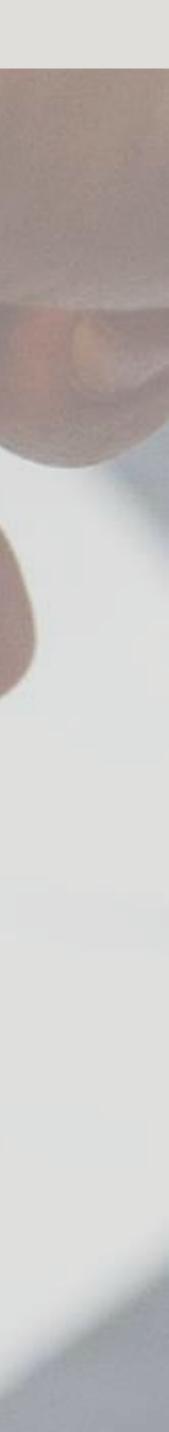
yerdle

zipcar



# People buy, rent, trade, or borrow what they need from each other, rather than buy from a traditional business

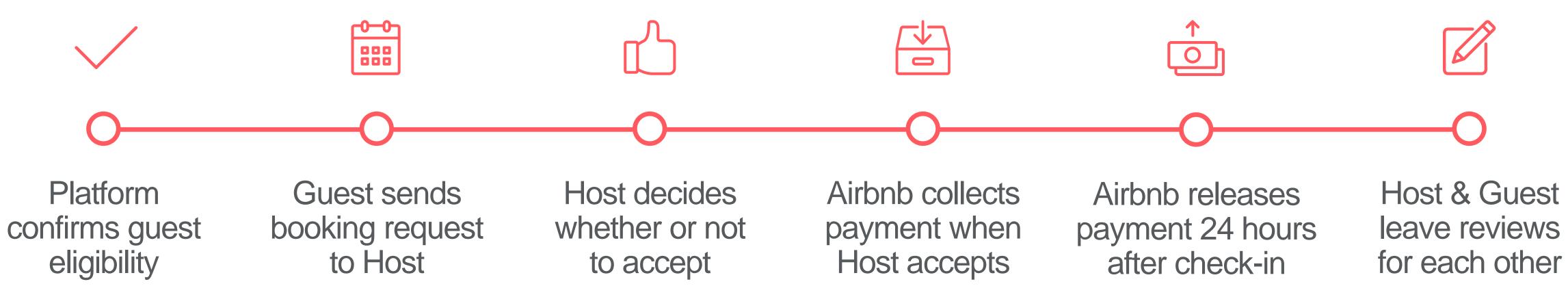
IN THE SHARING ECONOMY:



# HOW IT WORKS



### LIFECYCLE OF A BOOKING ON AIRBNB





# WELCOME HOME

Rent unique places to stay from local hosts in 190 countries.

Where do you want to go?

Check In

airbnb.com

Sign Up Log In Help

Search

**List Your Space** 

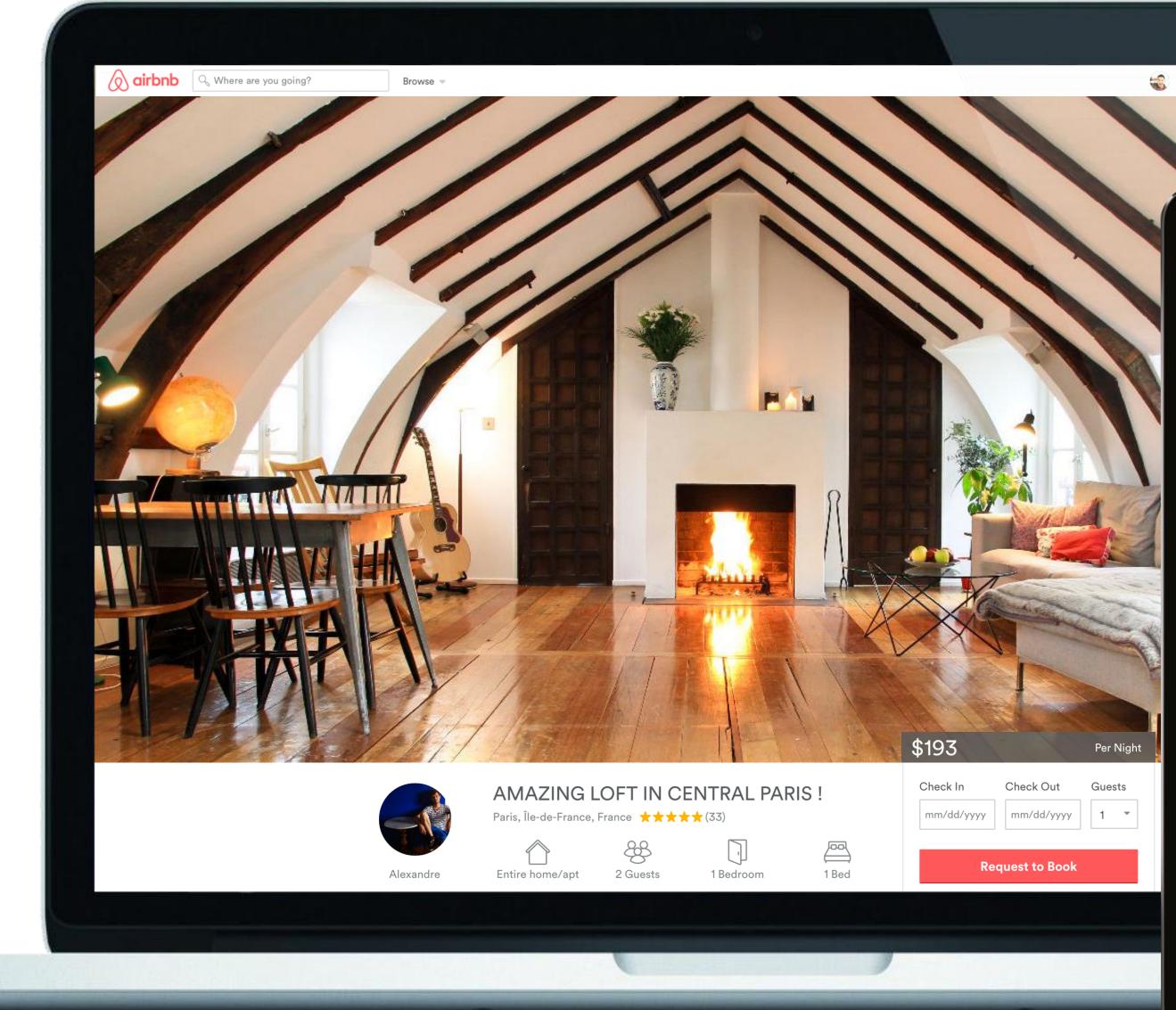
How It Works

Check Out

1 Guest

▼





🍓 Leejay 👻 🖂 Help 👻 🛛 List Your Space



### AMAZING LOFT IN CENTRAL PARIS !

33 Reviews ★★★★★ Paris, Île-de-France, France

Room Type

Bedrooms

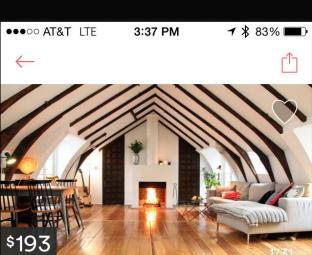
Accommodates

Property Type

Beds

See More





### AMAZING LOFT IN CENTRAL PARIS !



Entire Home Hosted by Alexandre

Contact Host

Request to Book



AMAZING LOFT IN CENTRAL PARIS! Paris, France

### **\$193** Per Night



Perfectly located Castro San Francisco, CA

-

# \$69 Per Night

1.1



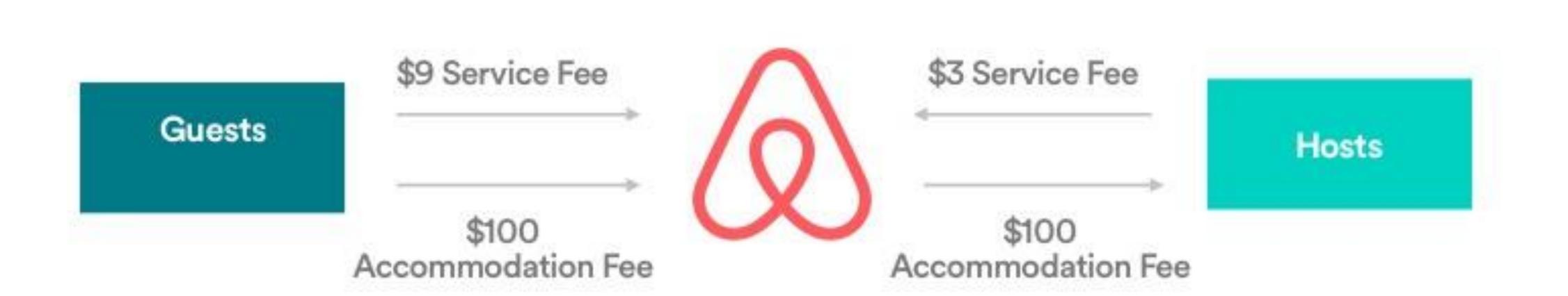






### **Two-Sided Marketplace Business Model**

Assumption: Airbnb collects at the time of booking: Airbnb pays out 24 hours after check-in: **Overall result:** 



Payments made at time of booking



\$100/night Accommodation Fee set by the Host \$109 from Guest - \$9 Guest Fee = \$100 Accommodation Fee \$100 to Host - \$3 Host Fee = \$97 to Host Airbnb earns a fee of \$12, or 12% of the Accommodation Fee

> Payments made 24 hours after check-in

# **Booking Page**





Casper And Family

### Charmant 3 pièces très

Paris, Île-de-France, France 📩 📩 📩 📩





Entire home/apt

### About this listing

Proche du canal Saint-Martin, au sein d'un quartier très vivant, cosm pièces entièrement rénové par un couple d'architectes est l'endroit id couple, en famille ou entre amis.

### **Contact Host**

	€105	Per Night
bien situé (61)	Check In Check Or 02/16/2016 02/18/20	
2 Bedrooms 2 Beds	€105 × 2 nights Cleaning fee <b>Ø</b>	€210 €45
	Service fee 🕜	€30
	Occupancy Taxes 🕜	€3
opolite et central, c <del>e enarman</del> déal pour séjourner à Paris, seur, en	Total Tourist Tax Learn more	



# Payment Page

### Payment

You'll only be charged if your request is accepted by the host. They'll have 24 hours to accept or decline.

Billing Country

United States

Payment type

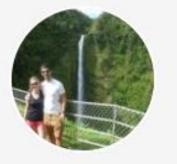
AMEX xxxxxxxx5002 (USD)

Name: Brooke Leone AMEX Expires: 07/17

### Introduce Yourself to Casper And Family

Giving your host more information will make them more likely to confirm your booking request:

- Tell Casper And Family a little about yourself
- What brings you to Paris? Who's joining you?
- What do you love about this listing? Mention it!



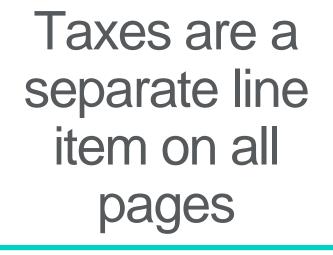
Message your host...

### House Rules

By booking this space you're agreeing to follow Casper And Family's House Rules.







Tue, October 13, 2015 Receipt # 2124810909 admin.airbnb.com/help/contact\_us

# Guest Receipt

### Customer Receipt

Names	Travel Destination
Samuel Lebeau and 1 other	Paris
Accommodation Address	Accommodation H
Charmant 3 pièces très bien	Casper And Fami
situé	+33 6 64 96 01 4
27 Rue Jacques Louvel-Tessier Paris, Île-de-France 75010	
France	
Security Deposit	Business Address
€350	

### **Reservation Charges**

€105 x 2 nights	€210
	·
Cleaning Fees	€35
vonb Service Fee (includes VAT)	€35
occupancy Taxes*	€3
Total	€283
Payment Received: Tue, October 13, 2015 (MASTER xxxxxxxx0408)	€283
Balance	€0

satisfied by your payment to Airbnb. Any disagreements by the Host regarding that payment must be settled between the Host and Airbnb.

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### 🖉 airbnb

Confirmation Code DFYZMS	pt		P	'rint
Names	Travel Destination	Duration	Accommodation Type	
Samuel Lebeau and 1 other	Paris	2 Nights	Entire home/apt	
Accommodation Address	Accommodation Host	Check In	Check Out	
Charmant 3 pièces très bien situé 27 Rue Jacques Louvel-Tessier Paris, Île-de-France 75010 France	Casper And Family Bottinga +33 6 64 96 01 42	Mon, November 02, 2015 4:00 PM	Wed, November 04, 201 11:00 AM	5
Security Deposit €350	Business Address ad	8		
Reservation Cha	ardes			
Reservation Cha				Taxes are
Reservation Cha €105 x 2 nights Cleaning Fees	erges €210 €35			Taxes are
€105 x 2 nights	€210			collected at the
€105 x 2 nights Cleaning Fees	€210			
€105 x 2 nights Cleaning Fees bnb Service Fee (includes VAT	€210 €35 ) €35			collected at the
€105 x 2 nights Cleaning Fees tonb Service Fee (includes VAT Occupancy Taxes*	<ul> <li>€210</li> <li>€35</li> <li>€35</li> <li>€35</li> <li>€35</li> </ul>			collected at the
€105 x 2 nights Cleaning Fees bnb Service Fee (includes VAT Jccupancy Taxes* Total Payment Received: Tue, October	<ul> <li>€210</li> <li>€35</li> <li>€35</li> <li>€35</li> <li>€35</li> </ul>			collected at the



### AIRBNB PROVIDES A SUITE OF FEATURES THE PROMOTE TRUST, SAFETY, COMMUNICATION, AND ACCOUNTABILITY

- Identities of host and guests are verified, never anonymous.
- Landlords can request a 3rd party criminal background check (Landlord Partnership Program Only)
- All hosts and guests must agree to our Community Standards / Good Neighbor Policy
- 24-7 support is available to hosts, guest and neighbors
- Airbnb's \$1 million insurance policy covers every trip for both hosts and landlords
- Online reviews of each host and guest promote accountability on every trip

